

Linphone Softphone Application - Powered by



Below are the instructions for downloading, set up and activation your Linphone softphone. Please note: **this soft phone requires the Internet to function.**

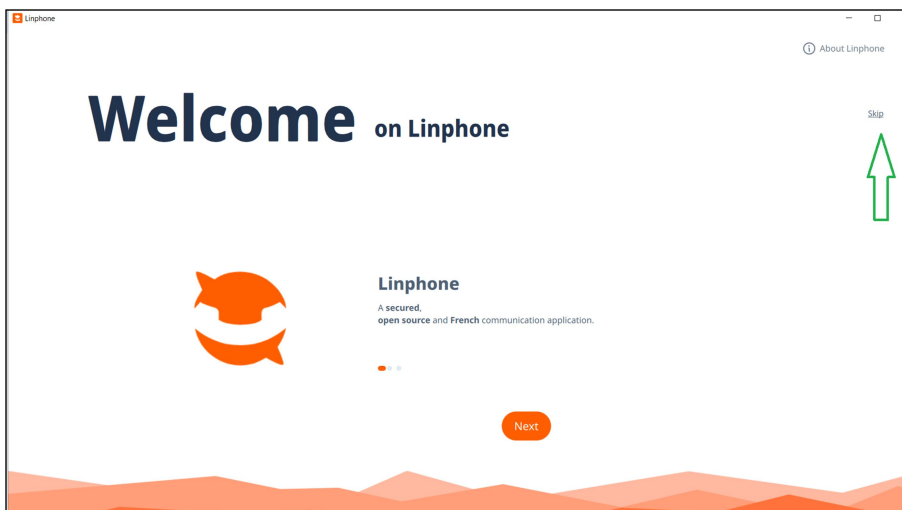
Please go to the link below to download Linphone on the computer you wish to use.

https://download.linphone.org/releases/windows/latest_app_win64

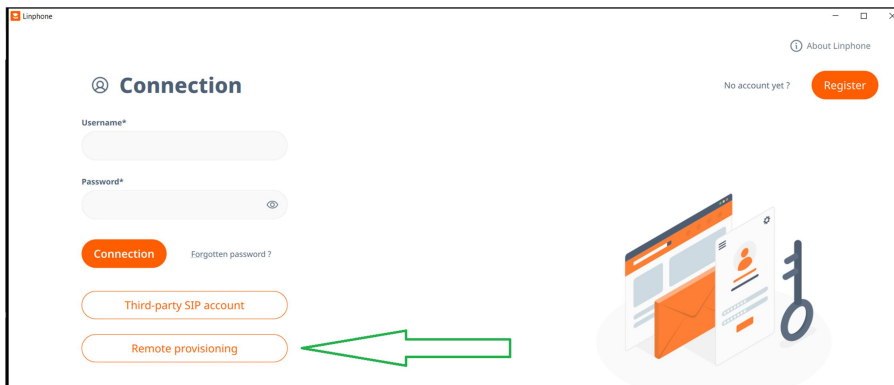
After downloading, click on the downloaded file (at your PC) and press “**Install anyway**” to start its installation.

Follow and execute the Windows or iOS prompts and the Linphone setup wizard.

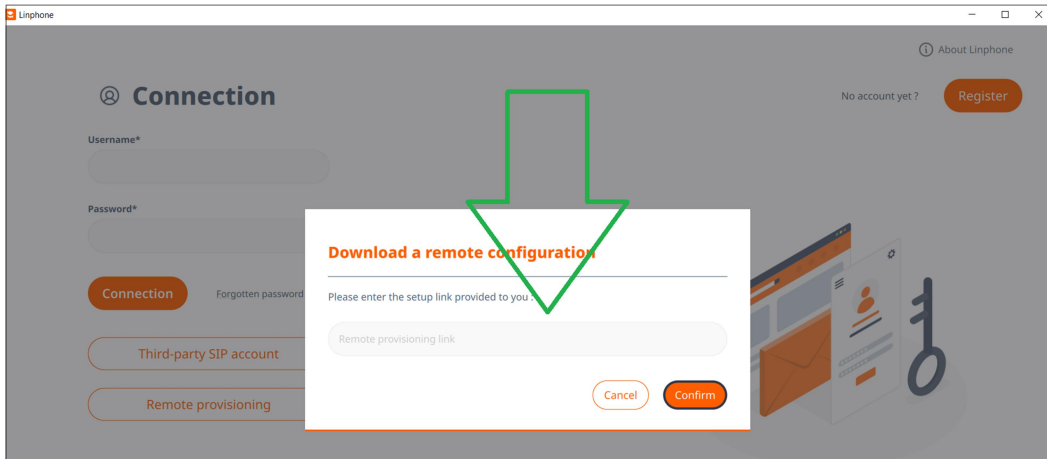
If application does not start automatically, press twice at icon  at your computer desktop and you must get the following view of Linphone



Please press “**Skip**”

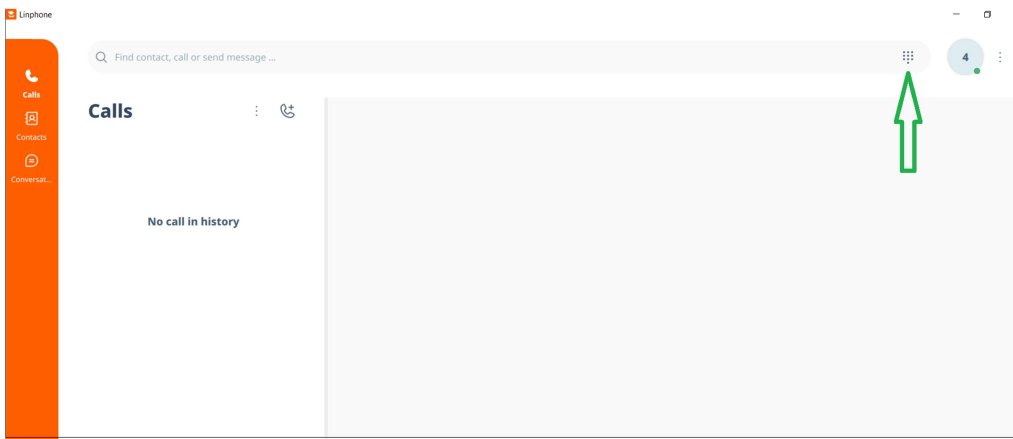


Please press “**Remote provisioning**”

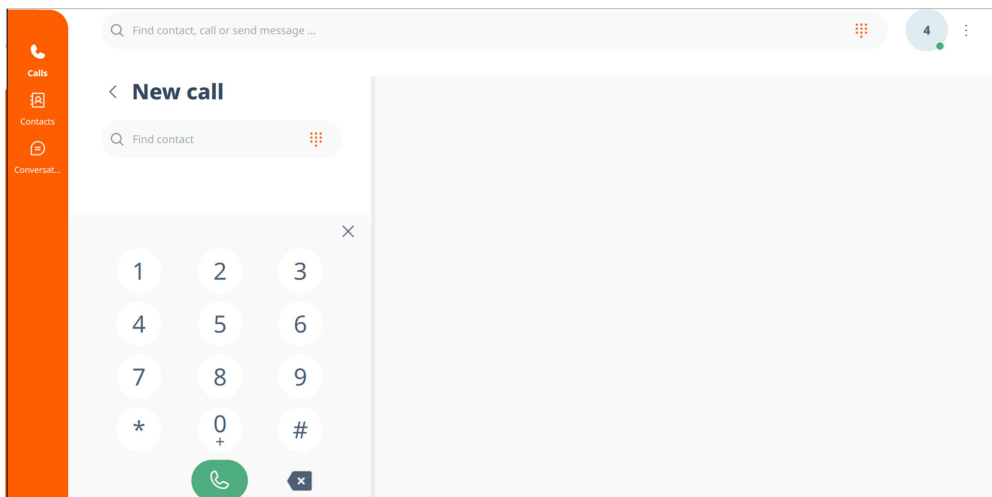


Please copy and paste URL link you receive from Telx Inc. and press **Confirm**
Softphone is ready to work!

You will get:



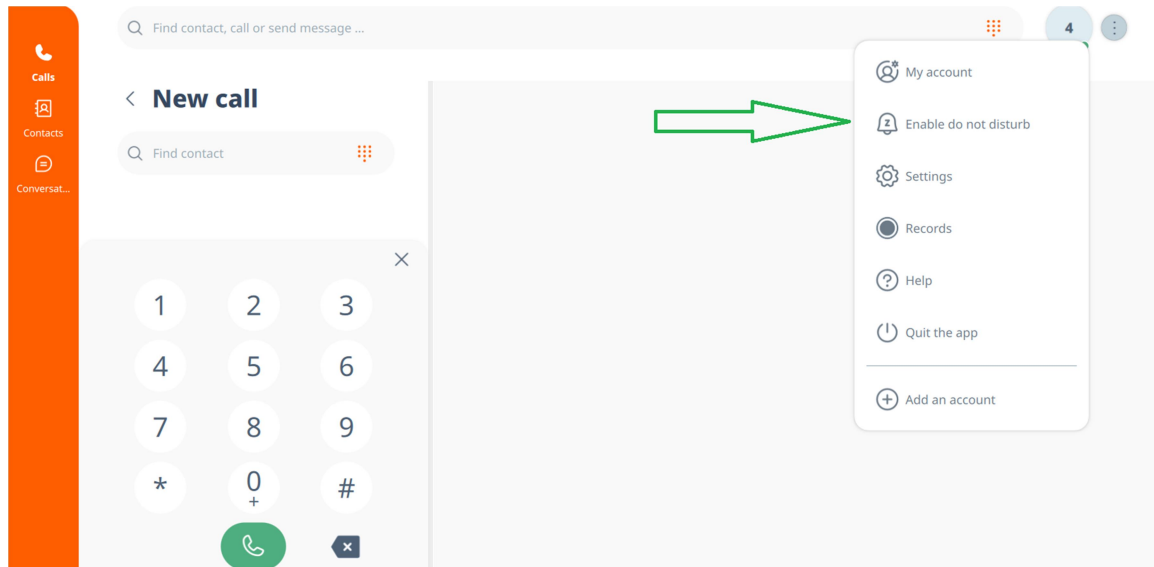
Press the ... dots to make calls



Using Your Softphone

Once configured, try making both an inbound and outbound call. A headset it will improve call quality.

To temporarily stop incoming calls, you can use the **“Enable do not disturb”** functionality.



Call Transfer is an advanced feature that allows incoming phone calls to be redirected to an internal company extension OR a different external phone number at any time during a conversation.

To use Call Transfer feature

1. Press ## (Pound key twice) at any time during conversation
2. Listen for 'TRANSFER' voice message
3. Enter extension number, OR full phone number, with area code, where you want to redirect your call, followed by # (pound key)
4. Hang up

Extension Dialing: Dial internal extensions simply by entering the extension number

Voicemail: To access your voicemail from the app, press 1111, then enter your password, which by default is your extension number, or the last 4 digits of your phone number. Change your voicemail message, password and other setting by accessing your voicemail and pressing “0”

Voicemail to Email Delivery: receive all voicemails in a sound clip via email, regardless of whether the phone is on or not.